

## Warranty & Returns Overview

- 1. Manufacturer Warranty:** 30 days for any defect or craftsmanship issue.
- 2. Damaged Items:** Contact us within 14 days of delivery. We'll repair or replace as needed.
- 3. Installation Damage:** Not covered. Please ensure professional installation.
- 4. Standard Returns:** Accepted within 30 days (if unused and uninstalled). 20% restocking fee applies.
- 5. Custom Lanterns & Large Orders (5+):** Not eligible for return.
- 6. Packaging:** Must be returned in original packaging to be eligible for refund or exchange.

*For appliances for indoor installation:*

*For appliances for outdoor installation:*

**▲ DANGER**  
**FIRE OR EXPLOSION HAZARD**

If you smell gas:

- Shut off gas to the appliance.
- Open windows.
- Do not touch electrical switches.
- Extinguish any open flame.
- Leave the building immediately.
- After leaving the building, immediately call your gas supplier or fire department.

Failure to follow these instructions could result in fire or explosion, which could cause property damage, personal injury, or death.

**▲ DANGER**  
**FIRE OR EXPLOSION HAZARD**

If you smell gas:

- Shut off gas to the appliance.
- Extinguish any open flame.
- If odour continues, leave the area immediately.
- After leaving the area, call your gas supplier or fire department.

Failure to follow these instructions could result in fire or explosion, which could cause property damage, personal injury, or death.

*For all appliances:*

**▲ DANGER**  
**FIRE OR EXPLOSION HAZARD**

- Do not store or use gasoline or other flammable vapours and liquids in the vicinity of this or any other appliance.

Failure to follow these instructions could result in fire or explosion, which could cause property damage, personal injury, or death.



Questions?

📞 1-866-799-8443

✉ sales@flambeauxlighting.com

# Instructional Manual



**Welcome to the Flambeaux Family**

**A Legacy of Light. A Lifetime of Craftsmanship.**





Thank you for choosing Flambeaux Gas & Electric Lights. You've brought home a piece of real craftsmanship - designed, built, and finished by hand right here in Louisiana.

Each lantern is made from solid copper, built to last, and finished with timeless style. Our mission is simple: to help you light your space beautifully, and to stand behind every product we make.

This welcome kit includes everything you need to install and enjoy your new lantern - including installation guidance, answers to common questions, warranty coverage, and how to reach us if you need support.

Your lantern isn't just a fixture.  
It's a statement. And we're proud to be part of your home.

### Instructions for assembly, installation, and operation of the appliance include:

1. Statement that the installation shall conform with local codes or, in the absence of local codes, ANSI Z223.1/NFPA 54 (in the U.S.) or CSA B149.1 or CSA B149.2 (in Canada);
2. Specifications for clearances from combustible surfaces;
3. Maintenance instructions, including recommended frequency guidelines, that suggest keeping appliance area clear and free from combustible materials, gasoline, and other flammable vapours and liquids;
  - a. not obstructing the flow of combustion and ventilation air;
  - b. visually checking burner and pilot flames with pictorial representations; and
  - c. cleaning appliance, including special surfaces, with recommended cleaning agents, if necessary; and
  - d. information for obtaining replacement parts and where they are obtainable.

## Read This Before You Install

**Gas and electric lanterns have different installation instructions - and flush mount vs bracket mount matters too.**

Reading the correct section now ensures a smooth install and fewer surprises later.

### The Two Most Important Details:

1. **Gas vs. Electric Installation:** These are completely different - make sure your installer reads the correct instructions.
2. **Flush Mount vs. Bracket Mount:** Flush mount fixtures do not include a bracket. They are designed to be mounted directly to the surface. This is our #1 support question - and now you know.

## Flush Mount Fixtures

Flush Mount fixtures are designed to mount directly to the wall or surface, not to an electrical box. This design allows flexibility but does not include a mounting bracket.

- No bracket is needed or included.
- Mounting holes are pre-drilled (.25"), and can be enlarged by your installer.
- Mounting hardware is not included, as surface materials vary.
- Installation should be completed by a licensed professional.

## Bracket Mounted Fixtures

Bracket mounted fixtures are designed to be mounted using the decorative bracket included with your lantern.

- Brackets cover the electrical box but are not intended to mount directly to it.
- Brackets are designed to mount directly to the surface, there is no secondary bracket.
- Fixtures are heavy and must be securely attached to the wall surface.
- Installation should be completed by a licensed professional.
- Mounting hardware is not included.
- Installation should be completed by a licensed professional.

## Gas Fixture Installation

- Secure bracket to wall surface.
- Connect fixture to gas source using code-approved fittings.
- Do not pressure-test the valve - it is not rated for high pressure.
- Natural gas lanterns operate at a standard pressure 7" WC and propane fixtures 11" WC.
- Internal shut-off valve rated max 1/2 LB of pressure.
- Use Teflon tape or pipe thread compound.
- To ignite: open the valve 1/4 turn, place a lit match near the burner.
- Adjust flame height as follows:

1. Fixtures 21" or less: 1"-1.5" flame

2. Fixtures 21" or more: 2"-2.5" flame

## Electric Fixture Installation

- Remove glass and protective caps.
- Run electrical line through the stem (bracket fixtures).
- Secure bracket to the wall and connect wiring.
- Only use Type A19 bulbs, 75 watts or less.
- Installation must follow all local codes and be performed by a licensed electrician.

## Trouble-Shooting Tips

- If the flame keeps going out, check for broken glass or water intrusion.
- Condensation or gas line debris may block flow have a professional clear the line.
- Still stuck?

Give us a call: 1-866-799-8443

## Safety Note:

Do not install flush mount gas lanterns on combustible surfaces.