

Welcome to the Flambeaux Family

A Legacy of Light. A Lifetime of Craftsmanship.

Thank you for choosing Flambeaux Gas & Electric Lights. You've brought home a piece of real craftsmanship – designed, built, and finished by hand right here in Louisiana.

Each lantern is made from solid copper, built to last, and finished with timeless style. Our mission is simple: to help you light your space beautifully, and to stand behind every product we make.

This welcome kit includes everything you need to install and enjoy your new lantern – including installation guidance, answers to common questions, warranty coverage, and how to reach us if you need support.

Your lantern isn't just a fixture.

It's a statement. And we're proud to be part of your home.

Read This Before You Install

Gas and electric lanterns have different installation instructions – and flush mount vs bracket mount matters too.

Reading the correct section now ensures a smooth install and fewer surprises later.

The Two Most Important Details:

- 1. Gas vs. Electric Installation:** These are completely different – make sure your installer reads the correct instructions.
- 2. Flush Mount vs. Bracket Mount:** Flush mount fixtures do **not** include a bracket. They are designed to be mounted directly to the surface. This is our #1 support question – and now you know.

Flush Mount Fixtures

Flush Mount fixtures are designed to mount directly to the wall or surface, **not** to an electrical box. This design allows flexibility but does not include a mounting bracket.

- No bracket is needed or included.
- Mounting holes are pre-drilled (.25"), and can be enlarged by your installer.
- Mounting hardware is not included, as surface materials vary.
- Installation should be completed by a licensed professional.

Bracket Mounted Fixtures

Bracket mounted fixtures are designed to be mounted using the **decorative bracket** included with your lantern.

- Brackets cover the electrical box but are not intended to mount directly to it.
 - Fixtures are heavy and must be securely attached to the wall surface.
 - Installation should be completed by a licensed professional.
 - Mounting hardware is not included.
 - Installation should be completed by a licensed professional.
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Gas Fixture Installation

- Secure bracket to wall surface.
- Connect fixture to gas source using code-approved fittings.
- Do not pressure-test the valve - it is not rated for high pressure.
- Use Teflon tape or pipe thread compound.
- To ignite: open the valve 1/4 turn, place a lit match near the burner.
- Adjust flame height as follows:

1. Fixtures 21" or less: 1"–1.5" flame

2. Fixtures 21" or more: 2"–2.5" flame

Safety Note:

Do not install flush mount gas lanterns on combustible surfaces.

Electric Fixture Installation

- Remove glass and protective caps.
 - Run electrical line through the stem (bracket fixtures).
 - Secure bracket to the wall and connect wiring.
 - Only use Type A19 bulbs, 75 watts or less.
 - Installation must follow all local codes and be performed by a licensed electrician.
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Trouble-Shooting Tips

- If the flame keeps going out, check for broken glass or water intrusion.
- Condensation or gas line debris may block flow have a professional clear the line.
- Still stuck?

Give us a call: 1-866-799-8443

Warranty & Returns Overview

1. **Manufacturer Warranty:** 30 days for any defect or craftsmanship issue.
2. **Damaged Items:** Contact us within 14 days of delivery. We'll repair or replace as needed.
3. **Installation Damage:** Not covered. Please ensure professional installation.
4. **Standard Returns:** Accepted within 30 days (if unused and uninstalled). 20% restocking fee applies.
5. **Custom Lanterns & Large Orders (5+):** Not eligible for return.
6. **Packaging:** Must be returned in original packaging to be eligible for refund or exchange.

Questions?

📞 1-866-799-8443

✉️ sales@flambeauxlighting.com

